

# DATA MEDIA

WORLDWIDE MAIL SPECIALISTS A COVERALL COMPANY

## To All Former GLP Subscribers

As you are probably aware, after 50 years of operation, GLP has closed its doors effective May 7, 2019. While the transition to a new distribution partner has resulted in a brief and unexpected lapse in deliveries of German titles in the United States, we can assure you that the publishers and distributors are committed to ensuring that you continue to receive your favorite publications. . We are pleased to advise you that Data Media – a Division of Cover-All Computer Services Corp, located in Toronto, Canada, has stepped in and is working to restore your subscription services.

We have been actively working with our European distributors, our subscription management partner; Roltek International and SUNRISE News. We also have been working closely with the USPS to ensure as much continuity as possible for subscribers.

Over the past few weeks, many of you have seen your favorite titles start to arrive again in your mailbox. At the moment, we are offering a limited selection of titles but these do cover the majority of subscribers. As we finalize our agreements with the publishers we will continue mailings and hope to add more titles as demand dictates.

We appreciate your patience and understanding while we continue this process.

## Frequently Asked Questions

1. **Who are Cover-All Computer Services Corp. and Data Media?** We are Canada's largest private mail service provider offering mailing services in Canada, United States and worldwide. Our website is [www.cover-all.ca](http://www.cover-all.ca) and [www.data-media-inc.com](http://www.data-media-inc.com). Data Media is wholly owned by Cover-All.
2. **Who are Roltek International and SUNRISE News?** Roltek is a well-established subscription management company and will be handling all database management, renewal invoicing and call center inquiries. SUNRISE News currently handles Canadian mailing and retail distribution for German language magazines and newspapers – and will be taking over retail distribution in the USA.
3. **Where do you mail the magazines from?** All subscriptions are mailed through the USPS and entered at Buffalo, NY.
4. **Will Data Media be honoring my paid subscription going forward?** Yes, to the best of our efforts for the titles that we are importing at this time. We are working to finalize agreements with the publishers and hope to keep adding titles. Please see the current list of titles below. If you wish to see a new title added – please send an e-mail to [service@roltek.com](mailto:service@roltek.com) and if the demand is sufficient we will add this title to the current list.

5. **What about any weeks that I have missed getting my magazine or newspaper?** We completely understand that you have been missing your magazines! Unfortunately during the transition the publishers were not shipping to the US and as a result we do not have any “back issues” to send out.
6. **What about my subscription for a magazine that is not listed?** Please understand that we can only distribute the magazines that we are being supplied with at this time. However, we are working to make additional titles available.
7. **Where can I call or e-mail to discuss my account and ask further questions?** The call center number is 1-877-776-5835. For e-mail inquiries, visit [service@roltek.com](mailto:service@roltek.com).
8. **When will I receive my renewal notice – my subscription has expired?** Our intent is to restart the renewal notices the week of July 8<sup>th</sup>. If your subscription expired in May or June, these dates will be moved forward to this week.

### Current Titles Being Offered – July 2019

- Stern
- Tina
- Freizeit Revue
- Brigitte
- Brigitte Woman
- Wohn & Garten
- GQ German
- Auto Motor Und Sport
- Neue Post
- Das Neue Blatt
- Bunte
- Focus
- Burda Style English
- Architectural Digest
- Burda Style German
- Vogue
- Der Spiegel
- Die Ziet



### Coming in August 2019

- Das Neue
- Kochen & Geniessen
- Geolino
- Lustiges Taschenbuch
- P.M.
- Meine Familie & Ich
- Lisa Kochen & Backen
- Burda Plus German
- Schoener Wohnen
- Essen Und Trinken
- Art
- Geo (German)
- Playboy (German)
- Mein Schoener Garten
- Freizeit Revue Raetsel
- Freundin