



Application Management Services

If you have ever considered offloading the burden of managing and maintaining business applications, you might want to consider Cover-All. Cover-All has a long, successful history of providing Application Management Services for a variety of clients.

Within our Insurance Group, our exclusive software system was developed to meet the needs of small to medium sized Property and Casualty insurance companies. Our system, which is managed completely by Cover-All personnel, is a fully integrated, on-line, interactive, real-time system designed to automate all of the functions required in the personal lines insurance industry.

Application administration includes both system maintenance and improvements. Improvements are first tested, approved, and then introduced into production following our proven methodology.

By taking advantage of our application management services our clients have enjoyed the following benefits:

- ➔ Cost reduction
- ➔ Faster time to market for new initiatives
- ➔ Measurable service levels
- ➔ Cross Training leads to larger 'pool' of knowledge

Our customers also find that because we deal with such a wide variety of clients, we are exposed to many more, and often more appropriate tools than they would have access to themselves. By leveraging our experience we are able to provide a more complete suite of services than clients can provide on their own.

Our background in application management originated in developing applications for a wide variety of industries including insurance, real estate, property management and many others. In addition, we have experience with a wide variety of databases and development languages. Our database management expertise includes: MS SQL Server, Sybase SQL Server, MySQL, Pervasive SQL, and we have experience developing applications in Visual Basic, Visual C++, Visual FoxPro, ASP, HTML, COBOL and RPG.

